

							Service improvement recommendations
Reference	Authority	Category	Decided	Decision	Decision Reason	Remedy	
21010179	West Suffolk Council	Highways and Transport	05/12/22	Not Upheld	no fault		
21018838	West Suffolk Council	Highways and Transport	04/04/22	Closed after initial enquiries	26(6)(a) tribunal TPT/PATAS		
21019088	West Suffolk Council	Planning and Development	25/04/22	Closed after initial enquiries	Not warranted by alleged fault		
22001136	West Suffolk Council	Planning and Development	10/06/22	Closed after initial enquiries	Not warranted by alleged fault		
22001494	West Suffolk Council	Planning and Development	17/05/22	Closed after initial enquiries	Not warranted by alleged injustice		
22003529	West Suffolk Council	Highways and Transport	08/07/22	Closed after initial enquiries	26(6)(a) tribunal TPT/PATAS		
22007006	West Suffolk Council	Highways and Transport	06/01/23	Upheld	fault no inj		
22008700	West Suffolk Council	Planning and Development	19/10/22	Closed after initial enquiries	26B(2) not made in 12 months		
22010030	West Suffolk Council	Planning and Development	09/11/22	Closed after initial enquiries	Other reason not to investigate		
22013025	West Suffolk Council	Corporate and Other Services	06/01/23	Closed after initial enquiries	Other Agency better placed		
22014455	West Suffolk Council	Benefits and Tax	26/01/23	Incomplete/Invalid	Insufficient information to proceed and PA advised		
22016223	West Suffolk Council	Housing	17/03/23	Closed after initial enquiries	Not warranted by alleged fault		
22016631	West Suffolk Council	Housing	07/03/23	Referred back for local resolution	Premature Decision - advice given		
22017999	West Suffolk Council	Housing	28/03/23	Referred back for local resolution	Premature Decision - referred to Organisation		